

1 Suzanne Nee RECEIVED 2 2051 E. Aspen Drive 3 Tempe, AZ 85282 Telephone: 602-451-0693 2014 MAR 21 P 1: 07 4 5 BEFORE THE ARIZONA CORPORATION COMMISSION CORP. COMMISSION 6 DUUNET CONTROL 7 DOCKET NO: W-03514A-13-0111 8 IN THE MATTER OF THE APPLICATION 9 OF PAYSON WATER CO., INC., AN 10 ARIZONA CORPORATION, FOR A Arizona Corporation Commission **DETERMINATION OF THE FAIR VALUE** 11 DOCKETED OF ITS UTILITY PLANTS AND 12 MAR 2 1 2014 13 PROPERTY AND FOR INCREASES IN ITS 14 WATER RATES AND CHARGES FOR **DOCKETED BY UTILITY SERVICE BASED THEREON.** 15 16 17 IN THE MATTER OF THE APPLICATION DOCKET NO: W-03514A-13-0142 18 OF PAYSON WATER CO., INC., AN 19 ARIZONA CORPORATION, FOR **AUTHORITY TO: (1) ISSUE EVIDENCE** 20 ORIGINAL OF INDEBTEDNESS IN AN AMOUNT 21 **NOT TO EXCEED \$1,238,000 IN** 22 23 **CONNECTION WITH INFRASTRUCTURE** IMPROVEMENTS TO THE UTILITY 24 25 SYSTEM; AND (2) ENCUMBER REAL INTERVENOR FINAL CLOSING BRIEF 26 PROPERTY AND PLANT AS SECURITY 03/21/14 27 FOR SUCH INDEBTEDNESS. 28 29 **Opening Comments** 30 I find it interesting that on pg. 19 of Payson Water Company's Initial Closing Brief, that PWC's Attorney, Mr. Shapiro, on lines 4-6, "To say the least, these illusory claims, in whole and in part, do not justify 31 32 denial of necessary and reasonable rate relief for PWC. These claims are not supported by substantial or 33 competent evidence." The data that I used in my Exhibits are taken directly from Payson Water 34 Company's Annual Reports or their Testimony submitted in this case. I agree the Company has not 35 provided substantial nor competent evidence and the Commissioners should take this into consideration 36 in not granting the proposed rate increase. 37 The Company's own records showed that Miscellaneous Expenses increased 600% over the period since 38 the last rate increase. I do not believe that this increase is either normal or prudent. (SN Exhibit 5.)

I am not a lawyer, but I believe there is a legal term for providing misleading and false evidence to make your case where you can financially benefit from it. I believe there is evidence of perjury in this case.

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- Staff lawyer, Ms. Robin Mitchell, sat in cross examination where she heard Mr. Williamson testify that he did not know why water had to be hauled and charged to Mesa Del Caballo customers in 2012 for
- 3 months when the water pumped was greater than the water hauled.
- 4 Mr. Del Smith, Engineering Supervisor, also when testifying for Mr. Jian Liu, could not answer why water
- 5 had to be hauled and charged to MdC customers in 2012, when water pumped was greater than water
- 6 sold.
- 7 I believe that both Ms. Mitchell and Mr. Smith are aware of these glaring inconsistencies in the
- 8 Company's reports. Why do they continue to ignore this significant evidence? Isn't this aiding and
- 9 abetting a possible criminal activity? Unfairly taking away property from the Mesa Del Caballo
- 10 customers, I believe is a crime.

## 11 Record & Numbers Agree

- 12 Ms Reidhead, KMR, and I did not know each other before this case began. We have both spent so much
- of our own money that we each could have prepaid our water bills with the rate increases for the next
- several years. But we believe in something more important than money. We believe in the principles of
- justice, equity, and fairness. Neither of us could sleep at night (hence the extensive research) because
- 16 the impact it will have on the neighbors in our communities. We believe in the laws of "Love your
- 17 neighbor as yourself." and "Do unto others as you would have them do unto you."
- 18 KMR did the research from public records on the story of what has transpired since approximately 2007.
- 19 I looked at the financial records. Put them next to each other and they line up perfectly. For the seven
- 20 years from 2001 to 2007, PWC average only \$2,399 per year on Repairs and Maintenance for the nine
- 21 communities. [See SN Exhibit 5, (0+144+98+0+16,552+0+0)/7 = \$2,399)] From 2008 to 2012, they
- 22 have averaged \$19,783 per year. [SN Exhibit 5, (12,273 + 20,684 + 15,492 + 22,692 + 27,774)/5 =
- 23 \$19,783].
- 24 In 2008, the Company started to show on its Annual Reports this 8X as much spending on Repairs &
- 25 Maintenance. These are the numbers from the Company's Annual Reports. The only illusion here is by
- the Company. Where did this \$19,783 per year go? We heard in this case, customer after customer
- 27 comment they have seen no or little improvement in their water infrastructure for the past several
- 28 years/decaades. And the Company is well aware that the ACC does not do a thorough audit on a Class C
- 29 water utility nor look further back than a "year-to- year" comparison, even when such glaring increases
- 30 to the Company's financial have occurred to support their arguments in this case.

## 31 Consequences

- The proposed rate will have dire consequences on many of our neighbors in these rural communities.
- 33 Many may lose their homes. In addition, the financial stress can lead to emotional and physical stress
- when parents are not able to provide for the basic needs of their families.
- 35 Mr. Shapiro may say that this is conjecture, not based on fact, but it is the truth. We have already lost
- one Intervenor, Mr. Burt of Mesa Del Caballo, very recently. Mr. Burt was a decorated war veteran. He

may have had pre-existing conditions, but we all know the financial and emotional stress this Company 1 2 has put on Mr. Burt and many other retired folks just like him. My health too has been affected by this rate case. In February, 2014, I developed a cough. After 3 4 approximately 3 weeks it did not go away, so I went to my doctor. She put me on a 10-day antibiotic. 5 She said come back in 10 days if the cough was not gone; she had seen Valley Fever in two otherwise healthy, young patients. My cough did not go away in 10 days. So my doctor ordered a lung x-ray. This 6 7 x-ray showed possible pneumonia. So she sent me for a C-T scan. This C-T scan taken March 11, 2014, the day after our initial briefs were due, showed a 4.2 mm nodule on my left lung and "scalloped ribs." 8 Exhibit A- Results of SN's C-T scan. I have never smoked. I have always been an athlete who exercises 9 regularly and maintains a healthy diet. My doctor then ordered a nuclear scan. Fortunately, that did 10 not show anything worse. I have no doubt that my lack of sleep due to worrying about the people that 11 12 will be affected by this proposed rate increase contributed to this condition that has just appeared. 13 There is medical evidence that stress is a contributing factor to illness. Judge Nodes and Commissioners, please consider the entire picture, not just the Test Year and two 14 years prior worth of financial data when you are making your decision. Has PW Company's level of 15 expense been normal or prudent from 2008-2012 when it increased so dramatically? I ask that the ACC 16 does not recommend the rate increase and does contact the Attorney General's office and cooperate 17 with a criminal investigation into PW Company's practices under present (JW Water Holdings, LLC) and 18 19 past management (Brooke Utilities, Inc.). 20 I wish you all peace and hope you can sleep with the decisions you make. 21 22 Respectfully submitted this 21st day of March 2014. 23 24 25 Suzanne Wee, Intervenor 26 27 2051 E. Aspen Drive 28 Tempe, AZ 85282 29 30 31 ORIGINAL and thirteen (13) copies of the foregoing were filed this 21st 32

33 day of March, 2014 with: 34 35 **Docket Control** 36 **Arizona Corporation Commission** 37 1200 W. Washington Street Phoenix, AZ 85007 38 39 40

**COPY** of the foregoing was mailed

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## Exhibit A

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## SimonMed Imaging

Department of Radiology

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